Recommended User Device Specifications for Jodo users

Item	Description
Agent Work Stations\ Devices	**Desktop\Laptop:** minimum Dual Core/i3, i4, i5 processor 2.6 GHz or above, 4 GB RAM, min 500 GB HDD, Monitor, Keyboard, Mouse, Sound Card. OR **Tablet \ Mobile:** Android\MAC, VOLTE, with SIM Card, minimum 4 GB RAM **Thin Client: -** minimum Intel 1.86 CPU (Dual Core), 4 GB DDR3 RAM, 8 GB Flash Disk, Slim Mini Casing with Adaptor - Linux Embedded **OS:** Windows 10/ Linux (Ubuntu, Puppy Linux) **Browser:** Mozilla Firefox up to v 56 / Chrome up to v 61
Supervisor, Team Leader (TL), QA Work Stations/ Devices	**Desktop\Laptop:** minimum Dual Core/i3, i4, i5 processor 2.6 GHz or above, 4 GB RAM, min 500 GB HDD, Monitor, Keyboard, Mouse, Sound Card **OS:** Windows 10/Linux (Ubuntu, Puppy Linux) **Browser:** Mozilla Firefox up to v 56 / Chrome up to v 61
Headsets	Recommended for all agents / Users + Team Leader + QA + Supervisor, for more effective communication and work handling
Soft-phones	Optional, as and if required (Jodo Softphone available at additional cost)

* Above are recommended as minimum specs to experience Jodo solutions optimally, and for quantities currently specified.

* These, and/or any other hardware required, are to be procured by the Client.